



# ST. VINCENT ELECTRICITY SERVICES LTD.

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## For Immediate Release

3<sup>rd</sup> March 2026

### **VINLEC Expands Self-Service Bill Payments with New Pembroke Kiosk**

**Kingstown, St. Vincent** – St. Vincent Electricity Services Limited (VINLEC) has expanded its self-service payment options with the launch of a new bill payment kiosk at Greave Marketplace in Pembroke.

The new kiosk, which went live on Monday, 2<sup>nd</sup> March 2026, is the fifth unit installed by VINLEC across St. Vincent and the Grenadines and forms part of the Company's ongoing thrust to improve customer convenience.

Mrs. Lisa Morris Nanton, VINLEC's Manager, Information Systems noted that VINLEC remains committed to enhancing customer experience through innovation and service accessibility. She said the expansion of kiosk services to Pembroke represents a strategic effort to extend this level of service to customers on the leeward side of the island.

"By situating the kiosk within a high-traffic and easily accessible location, we continue to provide flexible, secure, and convenient payment options designed to better serve customers where they live, work, and shop," Mrs. Morris-Nanton said

VINLEC's first customer at the Pembroke kiosk, Ms. Janice Hamlett described the experience as smooth and beneficial, noting that it adds convenience for customers who may not otherwise have reason to travel to Kingstown. She also believes it will help to reduce time spent waiting in lines.

The Pembroke kiosk is located inside Greaves Marketplace, next to the Bank of St Vincent and the Grenadines' (BOSVG) ATM. It is accessible to customers during the supermarket's regular

opening hours: Monday – Thursday from 9:00am to 7:00pm; Friday from 9:00am to 8:00pm; Saturday from 8:00am to 8:00pm and Sunday from 8:30am to 1:00pm.

The machine accepts cash and cheque payments. It does not accept coins or dispense change. Any additional amounts will be applied as a credit to the customer's account. With the addition of the Pembroke location, VINLEC now has kiosks at the VINLEC Corporate Headquarters, Kingstown; Joshua Centre (Arnos Vale); and the Bequia Power Station.

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