P.O. Box 856 Paul's Avenue Kingstown St. Vincent & The Grenadines West Indies Telephone: 784-456-1701 Facsimile: 784-456-2436 Email: vinlec@vinlec.com

For Immediate Release September 27, 2021

NOTICE TO CUSTOMERS UPDATE ON ELECTRICITY BILLS - NORTH OF THE RABACCA DRY RIVER

St. Vincent Electricity Services Limited wishes to advise customers North of the Rabacca Dry River that billing for electricity accounts will resume from September 2021. Following the eruption of La Soufriere volcano in April, billing was suspended for the months of April, May, June, July and August. Consequently, there will be debt forgiveness to customers in these areas for any consumption between end March 2021 and end August 2021.

Customers are asked to note that electricity bills will be prepared during the final week of September and distributed shortly thereafter.

Our Customer Services Team will be happy to provide any assistance you may require regarding your electricity account. Please contact us at 456-1701 - Ext 237 and 238, email customerservices@vinlec.com or send us a Facebook message - facebook.com/VINLECSVG.